

Infrastructure Technician Apprenticeship

Infrastructure Technician - Level 3

The Infrastructure Technician Apprenticeship provides support to internal and external customers, helping them to be productive when using technology to do their jobs. By using tools to problem solve and troubleshoot non routine problems, this role sets people up on systems, providing support when needed and rectifying issues to maintain the organisations productivity.

The course has been specifically designed to build a foundation for success - providing apprentices with the key knowledge and skills needed for the work environment.

As part of the programme, apprentices will work closely with an assessor and support team to guide them through the units providing a deeper understanding and confidence to enter the workplace feeling fully prepared.

Call us on 020 8532 3400
apprenticeships@digitalskillsuk.com
www.digitalskillsuk.com



Factsheet

“ 92% of our Apprentices progress onto full-time employment and/or higher education ”

Typically 15 months*

Induction Assessment & Customer Service Skills**	Face-to-Face Learning
Infrastructure Fundamentals	Online Learning
Business Processes & Networking Fundamentals	Face-to-Face Learning
Networking & Architecture	Face-to-Face Learning
Cloud Services MTA Cloud Fundamentals	Face-to-Face Learning
Coding & Logic	Face-to-Face Learning
Assessment Preparation & Assessment Gateway	Blended Learning
Assessment Phase	



Entry Requirements

Progression from Level 2 Apprenticeship or a formal Level 2 Qualification in Information Technology or equivalent, plus A-C in English, Maths and ICT - or the capability to achieve Functional Skills Level 2.



Example Job Roles

- Help Desk Technician
- First or Second Line Support
- IT Infrastructure Technician
- Network Support
- and much more...



Progression

Successful completion of the Level 3 could lead to a Level 4 Higher Apprenticeship, progressing onto a degree or full-time employment in the relevant sector.



Application Process

To find out more or speak to us about vacancies please call **020 8532 3400** or email us on **apprenticeships@digitalskillsuk.com**.

*Times & learning may vary based on individual
**Functional skills will be provided if required

